

Job Description

Role: Multi Skilled Security Engineer
Location: St Albans, Hertfordshire
Salary: £35,000 - £45,000 pa + paid travel, on call and overtime allowances
(Total average earnings of £43,000 - £60,000 pa)

About Amthal Group:

We are one of the nation's trusted life safety and security partners. Our mission is to design, install, maintain & monitor electronic life safety and security systems to a level of best-in-class compliance. We achieve this whilst providing an unrivalled customer experience and professional service.

With over 25 years of trading, we have a well-established presence in the industry.

Our vision is to scale a sustainable business through the continuous development and investment in our people; and this is where we need you...

About the role:

We are seeking an experienced Senior Security Engineer to act as the on-site technical authority within our service & reactive security operations team.

This is a hands-on, senior role focused on preventative servicing and fault finding on electronic security systems. You will provide technical leadership, developing the skills of the wider team. You will be the escalation point for challenging technical issues and play a key role in developing the capability of our engineering team.

Key Competencies:

- Carry out preventative maintenance of electronic security systems
- Carry out reactive fault investigations and repairs of electronic security systems
- Provide reliable, quality support to our customers at all times
- Effective communication and customer service skills (telephone, in person)
- Assist clients and regional team with technical issues either on the phone or face to face
- Have a flexible approach to working hours when required
- Provide guidance and mentorship to team members
- Act as a values champion

Skills & Experience

- High level of experience in the security industry
- Excellent technical knowledge of security systems
- Have a systematic and logical approach to tasks and problem solving
- Excellent communication and organisational skills
- High standards of detail and accuracy in completion of documentation for works
- Accountability in effective maintenance of van stock

Systems & Technology:

- Work across a wide range of systems including Intruder Alarm, Access Control, CCTV & Intercoms.
- Covering various technologies such as; Texecom Cloud, Dahua DoLynk, Salto KS, Paxton 10, Brivo and many more.

Technical Knowledge

- Act as the on-site technical lead, supporting engineers with complex issues and best practice guidance.
- Utilise manufacturer software for configuration, diagnostics, and system optimisation.

Quality and Compliance:

- Ensure all works comply with relevant British Standards, legislation, and internal quality procedures.

Customer and Stakeholder Engagement:

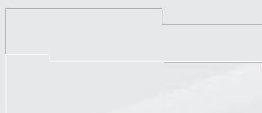
- Provide professional, confident technical support to clients and stakeholders on-site.
- Resolve technical issues while maintaining a positive customer experience.
- Represent Amthal positively through high standards of workmanship and conduct.

About you:

- You are an experienced Fire Engineer who operates confidently at a senior level and leads by example. You will have the ability to mentor, support, and influence other engineers

You will demonstrate:

- Proven experience in commissioning & fault-finding complex fire alarm systems
- Strong technical understanding of systems, programming, and diagnostics
- Excellent organisation, attention to detail, and professional communication
- A proactive, accountable mindset with a commitment to doing the job right first time



Why we think you would love to work with us:

Our mission to scale our business is driven through the organic growth of our people, we achieve this by offering a supportive and flexible working environment where continuous investment and development will enable you to thrive.

Join our team where your dedication and integrity will be recognised with opportunity and progression. Our success lies in creating a working environment where every individual is motivated to work collaboratively exceeding the expectations of our customers. We value our people and will support you to deliver on all aspects of our business with integrity and dedication.

What we offer:

- A commitment to work life balance including a 9/10 day working fortnight
- 25 days' holiday, plus Bank Holidays, increasing to 35 days (1 extra day per annum, up to 30 days and an additional 5 days after 10 years' service)
- Salary sacrifice pension scheme
- Death in service insurance (x3 base salary)
- Wellness & Employee Assistance Programme (EAP)
- 24-hour GP and mental health care support
- Continuous Professional Development - Amthal Academy & Fast Track programmes
- Quarterly development check-ins with your line manager
- A culture of recognition, including team member of the month award
- Annual company conference day to share strategic plans & celebrate success

Our selection process:

1. Please apply by uploading your CV via our careers page: [Apply now](#)
2. We will organise an informal phone call to talk about your skills and experience and tell you more about us
3. A telephone interview from the Operations Manager to discuss ensure that there is a skills and values match
4. With a successful telephone interview you will be invited to a face-to-face interview at our offices with the Operations Manager alongside another senior team member for a more formal interview process
5. We will call you to confirm outcome. If you are successful we will send a written offer and commence the usual security vetting and checks required in our industry

We are committed to equality of opportunity & applications are encouraged regardless of age, disability, sex, gender reassignment, sexual orientation, pregnancy & maternity, race, religion or belief, marriage & civil partnerships.