Amthal FIRE & SECURITY
PROTECTING WHAT'S PRECIOUS

JOB DESCRIPTION

POSITION TITLE: Fire Protection Engineer

LOCATION: Field Based - London & Home Counties

COMPANY OVERVIEW:

An Independently-owned electronic fire & security company; accredited by SSAIB, UKAS and BAFE; Amthal designs, installs, commissions and maintains tailored, modern and effective electronic fire & security systems. Amthal's focus is a very personal, customised service: understanding customer's needs, advising and recommending the most appropriate systems, installing everything with minimal disruption and providing the highest quality maintenance, support and assistance.

JOB OVERVIEW

In line with Amthal's growth plan we are continuing to expand the service engineering team. This is a highly rewarding position, joining a strong and dedicated operations team providing a high level of job satisfaction. The successful candidate must be self-motivated and able to organise themselves, as well as contributing to the operational team, whilst delivering the highest level of customer service to all clients.

FULL TRAINING WILL BE PROVIDED, NO EXPERIENCE NESSERCERY.

DUTIES AND RESPONSIBILITIES

- Weekly flick testing of Fire and AOV system call points
- Monthly flick testing of Emergency Lighting
- Annual inspection of Fire Doors
- To provide reliable, quality support to our customers at all times
- To have a professional telephone and face to face manor
- A flexible approach to working hours.
- Achieve operation KPI set by Amthal Fire & Security
- Provide assistance and training to other Amthal team members as required
- Ensure you operate in line with Amthal's vision mission and values

JOB DESCRIPTION

POSITION TITLE: Fire Service/Breakdown Engineer
LOCATION: Field Based - London & Home Counties

SKILLS, COMPETENCIES & ATTRIBUTES

- Have a systematic/logical approach to tasks & problems
- Ensure all tasks are carried out quickly & efficiently
- Be presentable in person and in vehicle and tools
- Excellent communication and organisational skills
- Be aware of and responsible for the equipment required to complete the necessary works including emergency van stock.
- Understand the need for precise completion of paperwork records of jobs and full use of PDA device.
- Have a polite but assertive telephone manor
- Good knowledge of London and the home counties postcodes
- Good customer service skills
- Ability to motivate staff & colleagues and lead by example
- The ability to think laterally and "out of the box"
- Prompt and consistent time keeping

HEALTH & SAFETY RESPONSIBILITIES

- The successful candidate must be able to demonstrate a personal commitment to health, safety and the environment by following:
- Amthal Fire & Security's health & safety policy & procedures
- The health & safety at work act along with all site specific & statutory health, safety and environmental regulations & policies
- Method statements and risk assessments
- Participate & understand tool box talks

The above Job Description may change subject to the business needs and a new version will be given to the individual

We are committed to equality of opportunity for all staff and applications from individuals are encouraged regardless of age, disability, sex, gender reassignment, sexual orientation, pregnancy and maternity, race, religion or belief and marriage and civil partnerships.

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amthal-security-ltd amthalsecurity amthalfiresecurity

Registered office: 1 Executive Park, Hatfield Road, St Albans, Herts, AL1 4TA